

## UNIVERSITÀ DEGLI STUDI DI PALERMO

DEPARTMENT	Scienze Economiche, Aziendali e Statistiche
ACADEMIC YEAR	2017/2018
BACHELOR'S DEGREE (BSC)	TOURISM STUDIES
SUBJECT	TOURISM STATISTICS
TYPE OF EDUCATIONAL ACTIVITY	В
AMBIT	50043-Discipline dell'organizzazione dei servizi turistici
CODE	06664
SCIENTIFIC SECTOR(S)	SECS-S/05
HEAD PROFESSOR(S)	DE CANTIS STEFANO Professore Ordinario Univ. di PALERMO
OTHER PROFESSOR(S)	
CREDITS	6
INDIVIDUAL STUDY (Hrs)	98
COURSE ACTIVITY (Hrs)	52
PROPAEDEUTICAL SUBJECTS	06644 - STATISTICS
MUTUALIZATION	
YEAR	2
TERM (SEMESTER)	2° semester
ATTENDANCE	Not mandatory
EVALUATION	Out of 30
TEACHER OFFICE HOURS	DE CANTIS STEFANO
	Tuesday 10:00 12:00 Incontro telematico via Teams da concordare (e prenotare) con il docente.Online meeting via MS-Teams to be agreed (and booked) with the professor
	Thursday 10:00 12:00 Incontro telematico via Teams da concordare (e prenotare) con il docente.Online meeting via MS-Teams to be agreed (and booked) with the professor

**DOCENTE:** Prof. STEFANO DE CANTIS

PREREQUISITES	A basic course of descriptive statistics
LEARNING OUTCOMES	Knowledge and ability 'to understand Knowledge of statistical sources on tourism nationally and international; acquisition of the main methods of analysis of phenomena tourism, with emphasis on: a) the statistical analysis tools univariate and bivariate; b) the detection techniques c) to the basic tools for the analysis of the temporal and spatial series; c) the indirect measures of phenomena tourist (indicators).  Capacity 'to apply knowledge and understanding Identification and use of the main databases in tourism, the some simple interpretative models of the behavior, attitudes, of the tourist's choices.  Making judgments  Being able to choose appropriate data bases and appropriate methodologies for their statistical processing; ability 'to assess the criticality' present in the selection.  Enable 'communication  Capacity 'to build simple tourism indicators and to interpret the phenomena light of the main statistical models for the analysis of tourist phenomena. Ability 'to proposing the results of its analysis to public and private decision-makers, operators on the territory  Capacity 'Learning  Ability 'of use of statistical methods, including through the use of packages applications that enable automatic processing of data.  The student must 'have developed the skills' learning necessary for manage in an autonomous way a completion of the knowledge in the field tourist phenomena and, in particular, perform a literature search of
	updating their knowledge
ASSESSMENT METHODS	Oral examination and/or a pre-written evaluation. The final exam is oral, based also on the reports written by students during the course. The examination Board is interested to understand the ability of students of: (i) looking for proper statistical tools and methods for the analysis of tourism; (ii) comparing advantages and disadvantages of these tools and methods; (iii) interpreting empirical results. The score is interpreted in the following way: a score of 30 and 30 with distinction: an excellent knowledge of the statistical methods for tourism analysis and a great command of technical language; 26-29: good knowledge of discipline and some tolerable inaccuracy; 25-23: some knowledge of the main issues and heavy inaccuracy; 18-22: minimal knowledge of the arguments; insufficient score: no knowledge of the fundamentals.
EDUCATIONAL OBJECTIVES	The course aims to present tools and methods related to the collection and statistical processing of information with particular reference to tourist phenomena.  The main objective and 'to highlight the peculiarities' of statistics in the description and analysis of the tourist phenomena in terms mainly social.  A first part of the course and 'focused on statistical sources, the most' elementary direct methods of collecting information (samples and census) and the construction methods of the indicators (indirect measures).
	After a few calls of descriptive and inferential statistics and presents the principles and statistical methods needed to represent and synthesize tourist phenomena in both one-dimensional and two-dimensional, by introducing some simple models to illustrate the economic and social effects of tourism.
	Issues relating to the adequacy of statistical sources on tourism to measure tourist flows properly are widely presented and discussed critically, and with reference to the national scene that to European.
	methodologies are detailed in the analysis of time series with regard to the nature and measures of seasonality 'and some tools to analyze the territorial series.
	The course will be 'characterized by a strong emphasis on the application and interpretation aspects of statistical tools, also discussed in special exercises.
TEACHING METHODS	Lectures and exercises. Case study analysis

Pasetti (2002), Statistica del turismo, Carocci, Roma
Vaccaro (2007), La statistica applicata al turismo, Hoepli, Milano
Istat (2012), Il movimento dei clienti negli esercizi ricettivi, Roma
Istat (2012), I viaggi in Italia e all'estero, Roma
UIC (2008), Il turismo internazionale, Roma
De Cantis, Vaccina (2008) Il ruolo dello statistico sociale nel turismo: dalle
statistiche sul turismo alle statistiche per il turismo, in Iezzi (2008) Cluep Padova
Il materiale didattico completo ed il programma dettagliato, articolato in crediti, e'

disponibile sull'apposito portale dell'insegnamento, previa iscrizione.

## **SYLLABUS**

Frontal teaching
Presentation and organizational information; Introduction to the course - the statistics for tourism: problems of definition and measurement of tourism size
The sources of national and international data: critical aspects. Overlapping and non-comparability 'Sources from the demand side: Exercise on the survey Istat
The sources from the supply side: on the survey exercise Istat International sources: UIC and the Euorstat
The problem of statistical sources on tourism and their ability 'to quantify tourist phenomena; Tourism submerged: direct and indirect estimation methods
Elements of descriptive statistics: Measuring levels; tabulation of data; graphical representation; and average values and variability; statistical reports and the index numbers; the relationship between variables
Elements of statistics inference: sampling; and sampling distributions: estimation problems and hypothesis testing
The collection of information through surveys of the field: detection and analysis methods techniques: some ISTAT surveys and the Bank of Italiasulla tourist demand
The time series analysis: simple analytical models and methods for estimating tourist components
Seasonality 'as a characteristic element of the tourist phenomena: exercise on regional data
The spatial dimension and spatial analysis. The problem of spatial reference level of tourist information: analyzes and comparisons at the regional level sub-regional
Spatial interaction between economic agents: destination matrix source and spatial interaction models (hints)
Use of general purpose software for statistical analysis: EXCEL: the spreadsheet and the main characteristics
Practice
Use of general purpose software for statistical analysis: EXCEL: applications in tourism studies
Indicators of tourist flows: the Unobserved Tourism
Exercises on the collection of information through surveys of the field: detection and analysis methods techniques